



August 31, 2002

Mr. Bill Apostolopoulos
Booms Stone Co.
12275 Dixie
Redford, MI 48349

Dear Mr. Apostolopoulos,

Thank you for forwarding to me the maintenance kit for marble counters and desktops that you installed in our library. These instructions will be most helpful to our staff as we care for the marble in years to come.

I also want to express my appreciation to you and your staff for your assistance in expediting our order for these major accent features in the building. The marble is just beautiful! Your craftsmanship is evident in the matching veins and the fit of the smaller pieces to the large counter.

One of our residents is Bob Hund, who for many years served as the Executive Director of the Marble Institute. Bob had a preview tour of our building. He commented on the excellent workmanship of the marble installation. I will be sure to share with him information that your company installed the counters and desktops.

I look forward to working with you again when we order items for the second phase of the renovation project.

Sincerely,

A handwritten signature in cursive script, appearing to read "Beverly D. Papai".

Beverly D. Papai.
Library Director

C: Chris de Bear, Library Design Associates
Robert Hund